

# Demonstrating what's working

## Making evaluation practical and robust

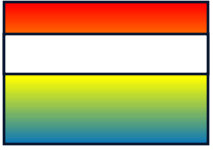
**Dr Liam Satchell**

Director of the Impact Centre, SCiP Alliance  
liam.satchell@winchester.ac.uk

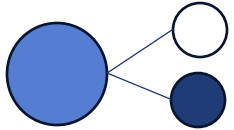




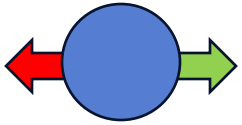
# Three points to take away from today



1.No evaluation is perfect



2.Rigorous evaluation also enhances practice



3.Evaluation is a message to policy and research



## Rigorous evaluation

Collecting data\* to inform effectiveness of current practice

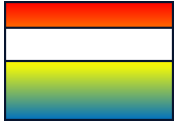


## Rigorous evaluation

Collecting data\* to inform effectiveness of current practice

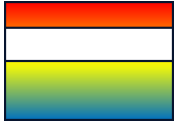
- Systematises impact-checking – what is working?
  - What do we want to do more of?
  - What is not our best use of funding/time?
- Informs the sector and collaboration
- Supports discourse with funders and policy makers





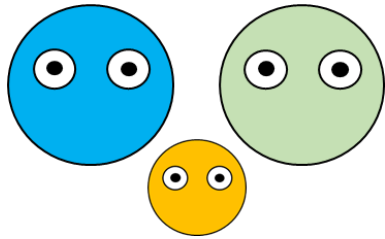
No evaluation is perfect





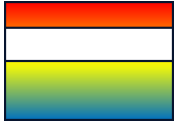
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Organisations will do many things...



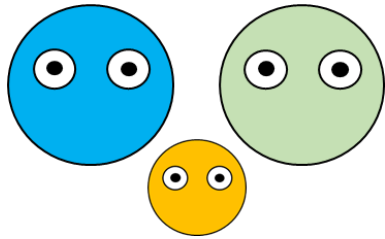
Direct support





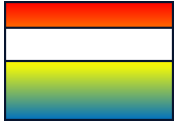
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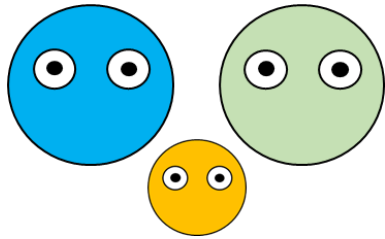
Direct support
Presence and social contact
Redirection to other resources



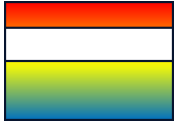


No evaluation is perfect

Organisations will do many things...  
which blur into each other...

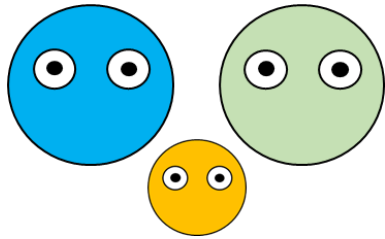






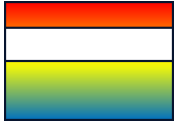
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Organisations will do many things...  
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No evaluation activity can pick up on all this work.  
And that's normal

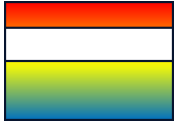




No evaluation is perfect

Evaluations that work best:

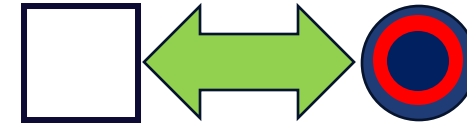




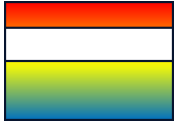
## No evaluation is perfect

Evaluations that work best:

- Reflect the organisational theory of change
  - What is your core activity?
  - What is not your core activity?





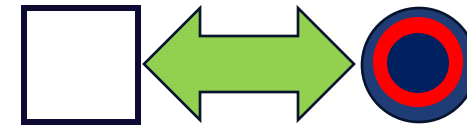


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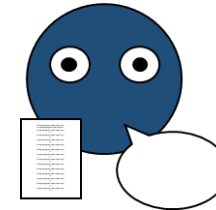
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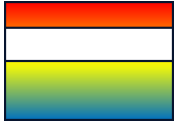


- Use a variety of methods

- Outcomes, questionnaires, quotes, and expert judgment
- All offer something useful



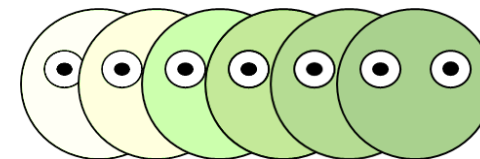
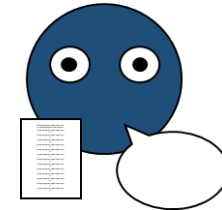
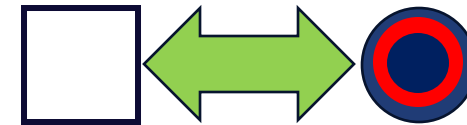




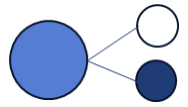
## No evaluation is perfect

### Evaluations that work best:

- Reflect the organisational theory of change
  - What is your core activity?
  - What is not your core activity?
- Use a variety of methods
  - Outcomes, questionnaires, quotes, and expert judgment
  - All offer something useful
- Match typical organisational practices
  - How and when do you talk to your beneficiaries?
  - What data do you already collect?







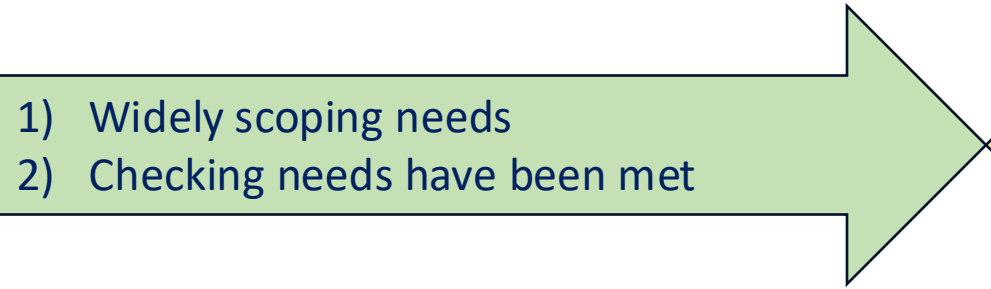
## Rigorous evaluation also enhances practice



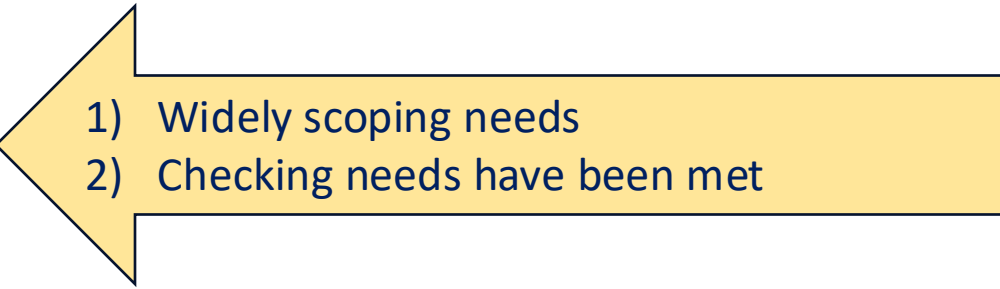


## Rigorous evaluation also enhances practice

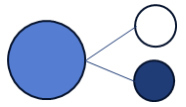
### Effective practice

- 
- 1) Widely scoping needs
  - 2) Checking needs have been met

### Rigorous evaluation

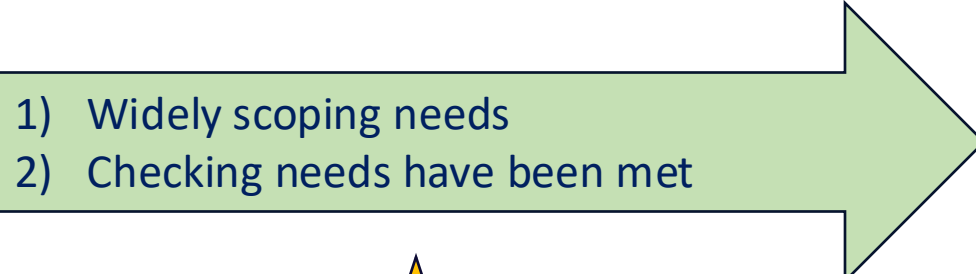
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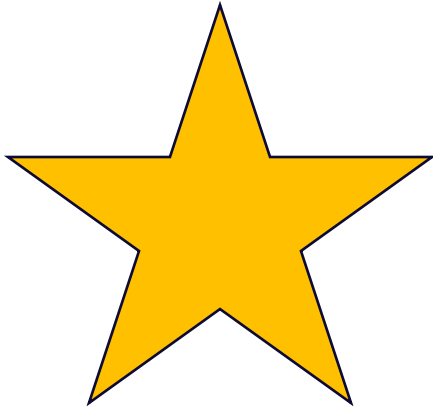




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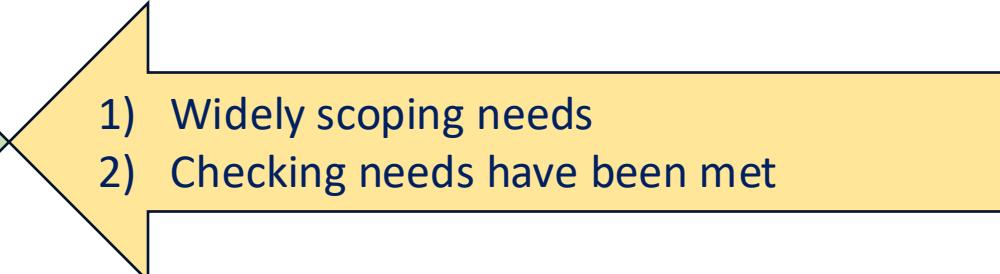
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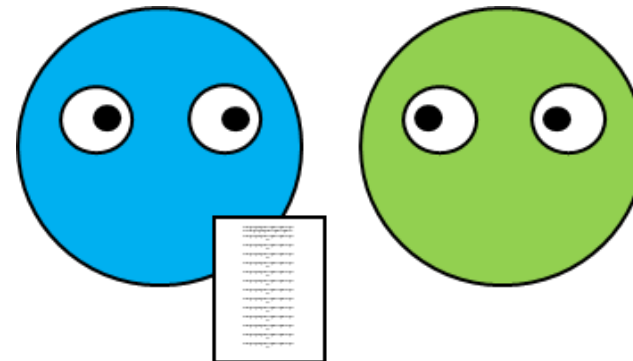
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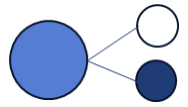
Wwtw

### Rigorous evaluation

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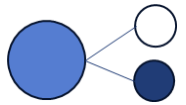




## Rigorous evaluation also enhances practice

Evaluation frameworks can enhance 'discovery' conversations in practice

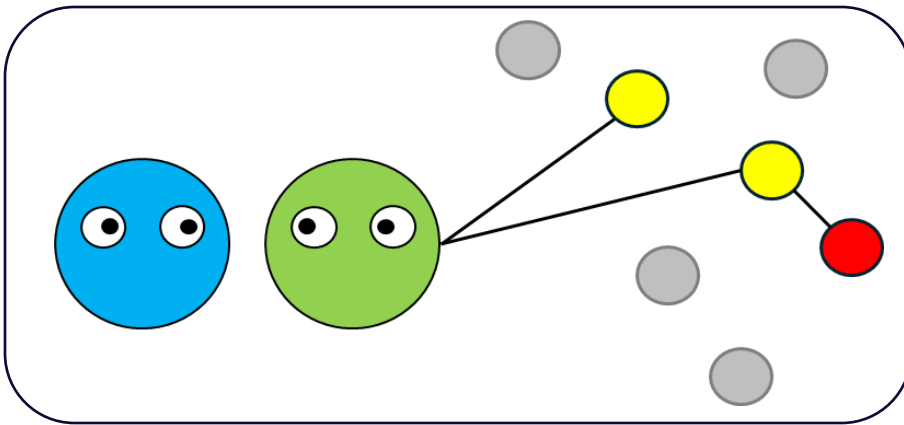




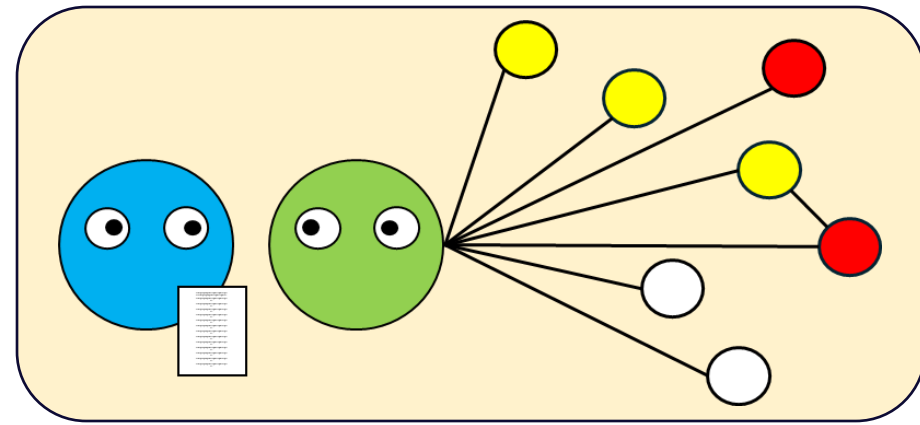
## Rigorous evaluation also enhances practice

Evaluation frameworks can enhance 'discovery' conversations in practice

Identifying immediate needs ●, underlying issues ● and non-issues ○



Unstructured



Structured





# Evaluation is a message to policy and research



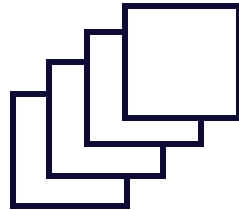


## Evaluation is a message to policy and research

Evaluation will have a role in annual reporting and discussions with funders.

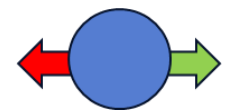
Further, systematic compilation of evaluation is also useful for informing:

- The sector
- Research
- Policy



Researchers, funders, and policy makers have vested interests in coordinated evaluation



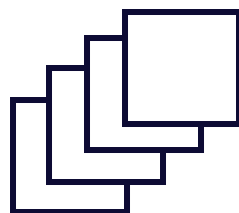


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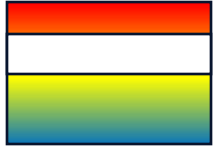


Researchers, funders, and policy makers have vested interests in coordinated evaluation

Rigorous evaluation *is* advocacy

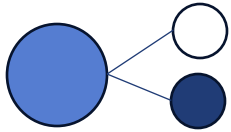


# Three points to take away from today



## 1. No evaluation is perfect

- Reflects ToC
- Multimethod
- Easy to embed



## 2. Rigorous evaluation also enhances practice



## 3. Evaluation is a message to policy and research



# Some thoughts for discussion

What is your  
organisation's core goal?



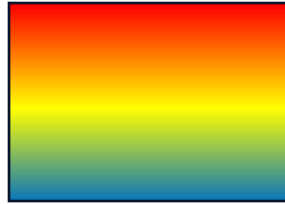


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What is your organisation's core goal?



What are your core **activities**?



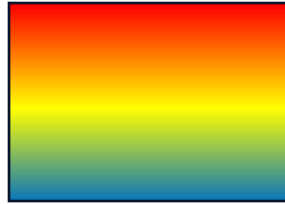


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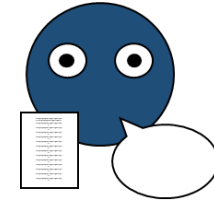
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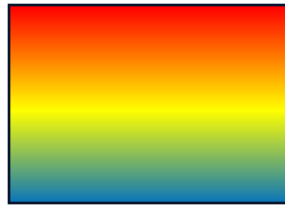


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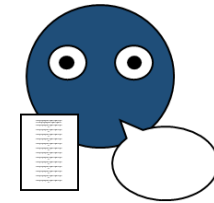
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To what extent do they connect to?

To what extent do they connect to?

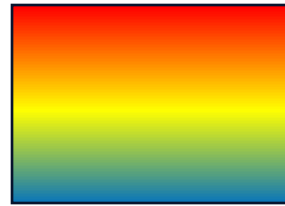


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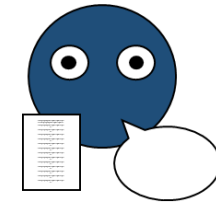
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