

# THRIVING LIVES IN HIGHER EDUCATION

ADVANCING POLICY AND PRACTICE FOR UNIVERSITY STUDENTS FROM ARMED  
FORCES FAMILIES

24th June 2025



WELCOME



**Clare Scherer MBE**

Chief Executive, Naval Children's Charity  
Co-Chair, Thriving Through Childhood and  
Beyond Steering Group  
Chair, SCiP Alliance Management Group  
Chair, Cobseo Children's Cluster

Thank you to the programme funder



# PROJECT STEERING GROUP & HIGHER EDUCATION ADVISORY GROUP



# AGENDA

**1000 Welcome**

1015 *Thriving Lives in Higher Education: Advancing Policy and Practice for University Students from Armed Forces Families*

Report summary presentation from research leaders (Access Learning)

1045 Q & A

1055 Panel Discussion

**1140 Break**

1200 Introduction to the Thriving Lives Toolkit for Universities  
Table Discussions

1250 Closing remarks

**1300 Lunch and networking**

WELCOME

# Service Children's Progression ALLIANCE

Philip Dent  
Director, SCiP Alliance

Thank you to the programme funder

 **THE ARMED FORCES  
COVENANT FUND TRUST**

Service Children's Progression  
**ALLIANCE**

## Whole Person, Whole Journey

**SCiP Alliance Conference 2025**  
Join us for our annual conference for the community supporting thriving lives for Service children.

 **26 November**  
Wednesday

 **Glasgow**  
Voco Grand Central  
99 Gordon St, G1 3SF

 **Tickets**  
scipalliance.org

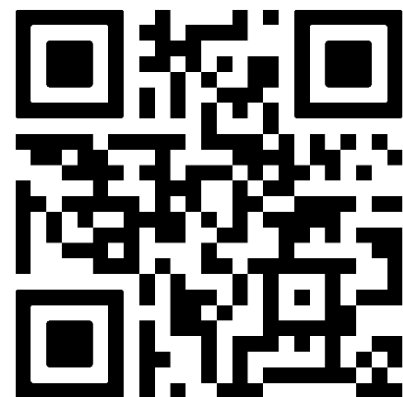
**Early Bird Rate**

**£110**

Available until  
31st August



Connect. Equip. Inspire.



Service Children's Progression  
**ALLIANCE**

Hosted by  **UNIVERSITY OF  
WINCHESTER**

Supported by  **Ministry  
of Defence**

## COMMUNITY CONSULTATION

### Have Your Say

Do you have an interest in supporting children and young people from Armed Forces families? Please help inform our work and activity plans by taking part in our questionnaire.

We're inviting schools, colleges, researchers, policymakers, funders to take part in our Community Consultation.

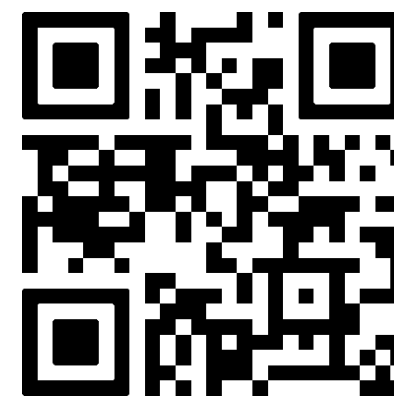
Your views will directly shape the SCiP Alliance's future priorities and plans.

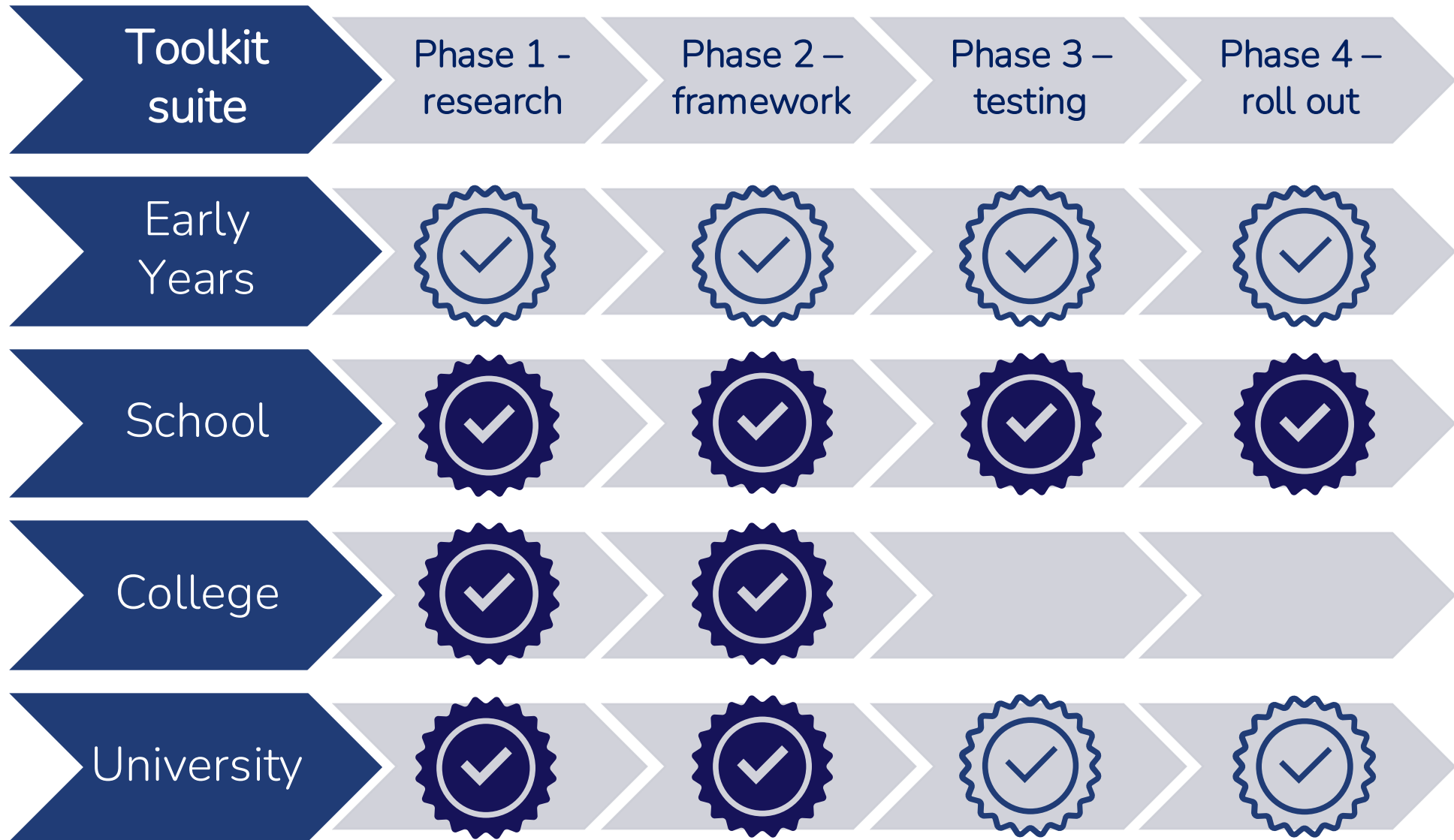
The SCiP Alliance is a UK-wide community working to help children in Armed Forces families thrive. We want to hear about your successes, challenges, and support needs—and how well we've helped you connect with others, with evidence, and with support.

The questionnaire will be open for the next three weeks. Please respond by Thursday 26 June.

Thank you for being part of our community and for all you do to support Service children.

Funded by:  **GREENWICH  
HOSPITAL**





## HIGHER EDUCATION RESEARCH LAUNCH

# access learning

Dr Amanda Carr  
Founding Director  
Dr Elizabeth Spruin  
Head of Research





*THRIVING LIVES IN HIGHER EDUCATION (HE):  
Advancing Policy and Practice for University Students from  
Armed Forces Families Report*

Dr Liz Spruin & Dr Amanda Carr

24th June 2025

**access**  
learning

# Project Overview

## Background & Context

- University students from Armed Forces Families (AFFs) are included in the '*widening participation*' agenda as a priority group (Walker, Selous & Misca, 2020).
- Underrepresented in HE, with a participation gap of 24% vs. 43% (McCullouch & Hall, 2016).
- Lack of research and awareness, students are not identified (Atherton & Satchell, 2023).
- **Significant gaps** in evidence, strategy and targeted support.

## Research Aims

- Understand the HE experiences of students from Armed Forces Families (AFFs)
- Identify effective practices that support students from AFF
- Provide inclusive, evidence-based recommendations

# Methodology

**Mixed-Methods Approach:** Asset-based (*sources of strength*) and collaborative (*advisory group*)

**Rapid evidence review:** Academic studies, policy reports, sector publications

## **Secondary evidence:**

- National Student Survey (NSS) 2022-2024
- Universities and Colleges Admissions Service (UCAS) 2022 - 2024
- 166 Widening Access Agreements (WAAs)
- 91 Signed Armed Forces Covenants

## **Primary data:**

- Survey: 200 students from AFFs, 50 HE stakeholders
- Focus groups: 30 students from AFFs, 7 groups
- In-depth interviews: 20 HE stakeholders

Triangulation of Evidence

# Sampling Strategy

Targeted sampling strategy, ensure diverse representation from Higher Education Institutions (HEIs) and participants from across each of the four nations to ensure UK-wide relevance.

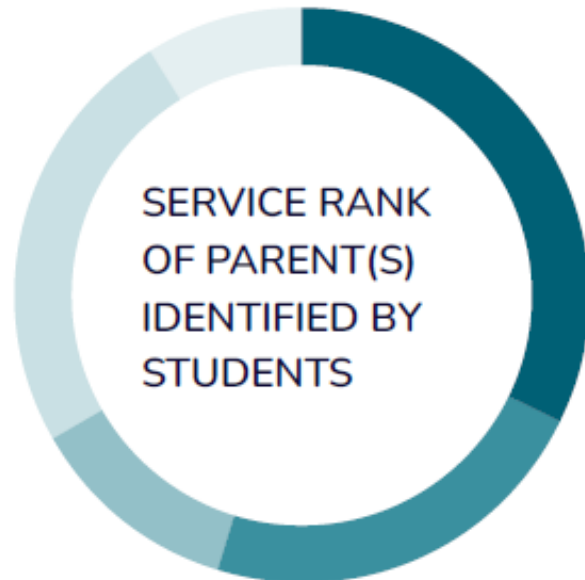
	NATION				
Participants (% row total)	England	Scotland	Wales	N.Ireland	Total
Students	183 (80%)	26 (11%)	19 (8%)	2 (1%)	230
HE stakeholders	54 (77%)	10 (14%)	4 (6%)	2 (3%)	70
HEIs	60 (82%)	8 (11%)	2 (6%)	1 (1%)	73

**UK-Wide Relevance:** Rich diversity of experiences, ensuring findings reflect different HE contexts and realities.

# Representation and Diversity

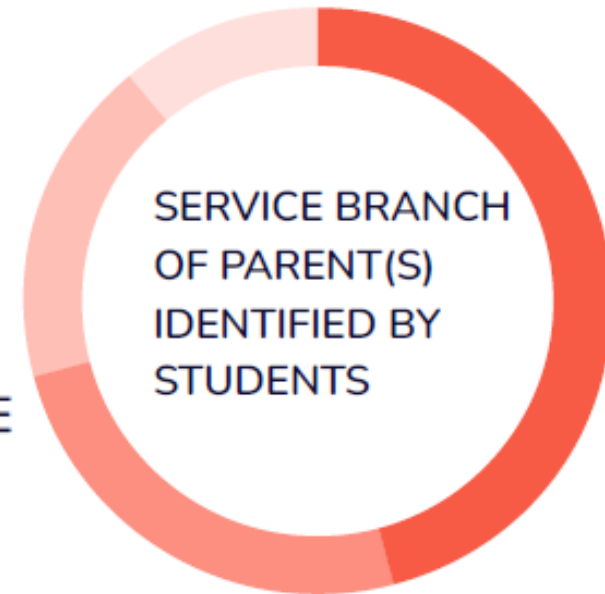
## Student Profile:

- Inclusion of all four service branches
- Diverse range of parental service ranks
- Inclusive and broad participant group



- 33% SENIOR OFFICERS
- 23% JUNIOR OFFICERS
- 12% WARRANT OFFICERS
- 11% NON COMMISSIONED OFFICERS
- 11% ENLISTED RANK

- 46% BRITISH ARMY
- 25% BRITISH NAVY
- 18% RAF
- 11% ROYAL MARINE



# Representation and Diversity

## HE Stakeholders:

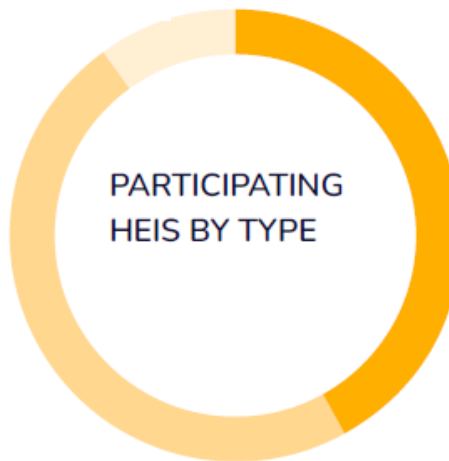
- Broad spectrum of professionals from various roles and settings
- Wide-ranging perspectives



- 40% WIDENING ACCESS & PARTICIPATION
- 12% OUTREACH, RECRUITMENT & ADMISSIONS
- 18% STUDENT SUPPORT SERVICES
- 11% ACADEMIC DEPARTMENTS
- 9% STUDENT FUNDING & FINANCE
- 10% CAREER & EMPLOYABILITY

## HEIs:

- Balance of teaching-led, research-focused and specialist providers
- Representation from various types of HEIs



- 42%- RESEARCH-FOCUSED
- 48% TEACHING-FOCUSED
- 10% SPECIALIST

# Secondary Data Analysis

## *UCAS and NSS*

### UCAS (2023)

#### Applications

- 20,075 applications from students from Armed Forces families
- **80%** acceptance rate (2024: **82%**)
- **3.3%** of total acceptances (2024: **3.7%**)
- Moderately-sized group (approx. 16,000)

#### Intersectional Challenges

- ↑ Disabilities (19.7% vs 14.3%)
- ↑ Mental health conditions (10% vs 7.9%)

### NSS (2023, 2024)

#### Student Voice

Feeling unheard and excluded from decisions shaping their experience.

- ↓ **1.1%** (2023), ↓ **2.2%** (2024)

#### Organisation & Management

Strategic planning does not reflect needs and unresponsive to challenges faced.

- ↓ **1.0%** (2023), ↓ **1.5%** (2024)

**\*Important areas for targeted intervention\***

(Intersectional challenges, student voice, organisation & management)



# Secondary Data Analysis

## *WAAs and AFC*

### Widening Access Agreements (WAAs)

#### Recognition:

- **166 WAAs** from across the UK
  - Access and Participation Plans, Outcome Agreements, Fee and Access Plans, Widening Access & Participation Plans
- **24%** (40 out of 166) indicate students from AAFs as a priority group.

**Limited Recognition:** Identifying and supporting AFF students as a distinct group.

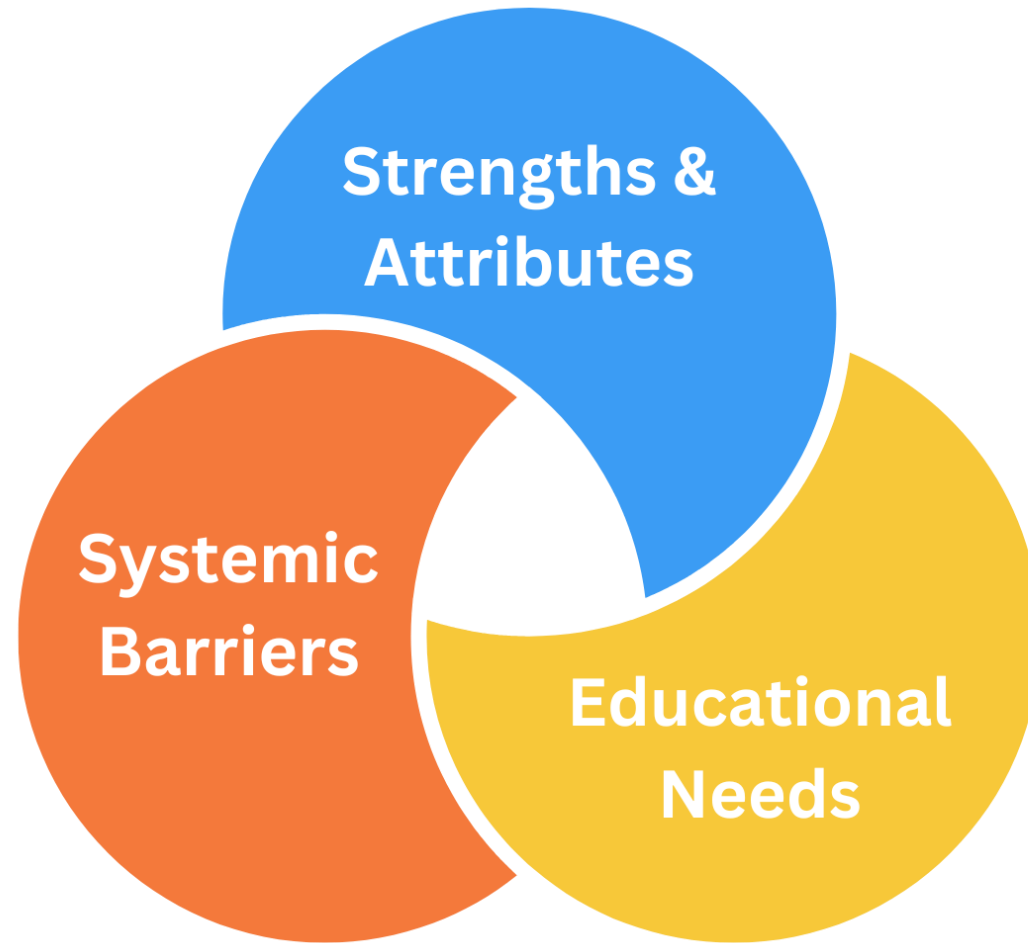
### Armed Forces Covenant (AFC)

#### Commitment:

- **55%** (91 out of 166) have signed the AFC
- **11%** (10 out of 91) have bespoke pledges for AFF students
  - 76% reference pledges for Veterans
  - 88% for Military Spouses

**Significant Gap:** Institutional commitment to other Armed Forces affiliated groups.

# Primary Data Analysis



# Strengths & Attributes

## Independence & Adaptability

- Developed through frequent relocations, early responsibilities.
- Enables smooth transitions into university life.

## Discipline & Focus

- Military family instils discipline, organisation, commitment.
- Supports academic focus and goals.

## Social Skills

- Frequent moves foster strong social skills and cultural awareness.
- Enhances openness to diverse perspectives.

## Resilience & Perseverance

- Strong work ethic, masks hidden needs.
- Built through managing change, separation, emotional strain.

*"Being able to adapt to a new environment is definitely an advantage. It's like another posting for me, just without my family. I've done this all before – ten times over."*

*- Student (Scotland)*

### Strength through struggle:

- AFF students bring considerable strengths to HE.
- Often arise from adversity
- Could be masking deeper needs.

*"It's not about being resilient because sometimes you don't have a choice, you just get on with it and persevere. That's a better way to explain it."*

*- Student (Wales)*

# Educational Needs

Parental Deployment & Family Mobility

## Academic Needs

- **Reasonable adjustments:** Flexibility during family stress
- **Contextual admissions:** Recognise disrupted education
- **Career planning support:** Limited exposure to opportunities

*“There needs to be more support and understanding for these things, similar to students with childcare responsibilities or additional needs.” - Student (England)*

## Practical Needs

- **Accommodation:** Instability during holidays/relocations
- **Communication:** Poor awareness of support available

*“Universities don’t really understand the challenges we face. Other groups seem to have support, but we seem to be invisible, and nothing is taken into account about our circumstances when applying to university.” - Student (England)*

## Pastoral Needs

- **Mental health:** Support during parental deployment
- **Sense of belonging:** Feeling isolated, disconnected

*"25% of stakeholders reported their institutions identified these students at enrollment." - Stakeholder Survey*

# Systemic Barriers

## Data & Identification

- **Lack of identification** at enrolment.
- **UCAS data not integrated** into student records systems.
- Hinders outcome tracking, engagement monitoring and targeted support.

## Lack of Awareness

- **Poor staff awareness** of unique strengths and challenges.
- **Limited resources** to build understanding.
- Leads to opportunities for support are often missed.

*"The barriers that service children face at university are unique because there is an intersection of different obstacles that overlap with, yet differ significantly from, those experienced by other student groups."*

*HE Stakeholder  
(England)*

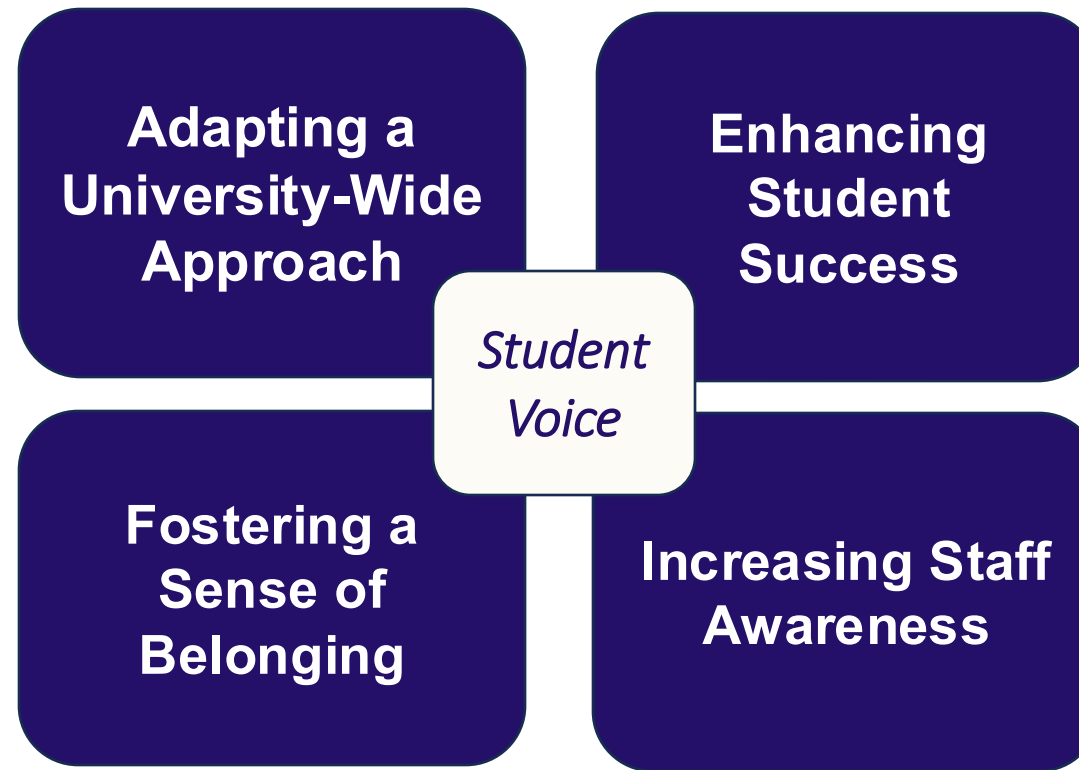
## Lack of Strategic Planning

- **Minimal planning**, absent from strategies (e.g., WWA, AFC).
- **Limited institutional drive**, often depends on individual staff.
- Inconsistent provisions across the sector

## Financial Structures

- **Issues with misclassification** in funding systems.
- **Lack of financial support** mechanisms for this group.
- Issues can cause delays in enrolment.

# Priorities for University Practice

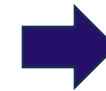


# Adopting a University-Wide Approach

*Integrate support for students from AFFs into institutional strategy and systems*

## Recommendations

1. **Leadership-driven strategy:** Prioritise students from AFFs in strategic policies.
2. **Identification and tracking:** Develop mechanisms to identify at enrolment.
3. **Strengthen commitments:** Sign the AFC, with pledges to address specific needs.
4. **Inclusive admissions process:** Recognise unique challenges and circumstances in admissions policies.



## Examples of Good Practice

AFF students identified as a priority group in WAAs (e.g., Access and Participation Plans)

Specific question at enrolment to identify Armed Forces-affiliated groups

Targeted pledge commitments based on needs of AFF students

Include students from AFFs in contextual admissions policies



# Enhancing Student Success

*Provide flexible, inclusive academic and pastoral support, tailed to their needs*

## Recommendations

1. **Extenuating circumstances:** Provide flexible academic adjustments.
2. **Dedicated well-being initiatives:** Enhance well-being and mental health provisions.
3. **Clear communication:** Embed visible information at enrolment.
4. **Focused career support:** Enable cohort to articulate unique strengths.



## Examples of Good Practice

Policies allowing flexible deadlines, alternative assessments during parental deployment

Additional counselling support during times of family stress (e.g., parental deployment)

Handbook for AFF students provided at enrollment outlining support available

Tailored workshops on employable skills

# Increasing Staff Awareness

*Equip staff with resources to better understand and support this cohort*

## Recommendations

1. **Resources for staff:** Develop accessible resources to build staff knowledge and understanding.
2. **Institutional lead:** Establish and appoint an institutional staff lead.
3. **Improve collaborative partnerships:** Build networks with other institutions to share best practices.



## Examples of Good Practice

Centralised resource pack provided to all academic and professional services staff

Armed Forces Champion - Dedicated contact, coordinates and drives support initiatives

ADVANCE Network (Scotland) – National coordination, facilitates best practice sharing

# Fostering a Sense of Belonging

*Create inclusive communities and peer networks that reflect students' experiences.*

## Recommendations

1. **Student networks:** Create opportunities for students to connect and share experiences.
2. **Inclusive induction:** Incorporate information sessions during orientation.
3. **Representation and advocacy:** Enable participation in student forums and advisory groups.



## Examples of Good Practice

Peer network to support connection, share experiences and build lasting relationships

Tailored induction for new AFF students to provide information and build connections

AFF student union representative to represent views and contribute to decision-making

# Sector Recommendations

## 1. Improve Financial Support Systems

- Streamline the financial application process
- Enhance training for HEI finance teams
- Create bespoke scholarships and bursaries

## 2. Strengthen Collaboration with Armed Forces

- Establish a sector-wide network with HE and Armed Forces stakeholders

## 3. Inclusion in Widening Access Agreements

- HE regulators should mandate inclusion in institutions WAAs

## 4. Broaden Covenant Commitments

- All institutions should join the AFC
- The Armed Forces Covenant Trust should provide guidance on pledges

## 5. National Awareness Campaigns

- Increase visibility of cohort through targeted campaigns

## 6. Data Collection and Sharing

- Develop a sector-wide framework
- Strengthen data-sharing mechanisms

# Moving Forward

## **Finalise and Launch Toolkit for HE**

- Translate priorities into clear principles for practice
- Develop resources and self-assessment tools for institutions
- Share good practice and support institutional adoption.



***Thank You!***

[info@consultaccess.co.uk](mailto:info@consultaccess.co.uk)

Our thanks to all the students and stakeholders who shared their time and experiences to shape this research. We are also grateful to the advisory panel for their valuable expertise, insight and ongoing guidance throughout the project.

**access**  
learning

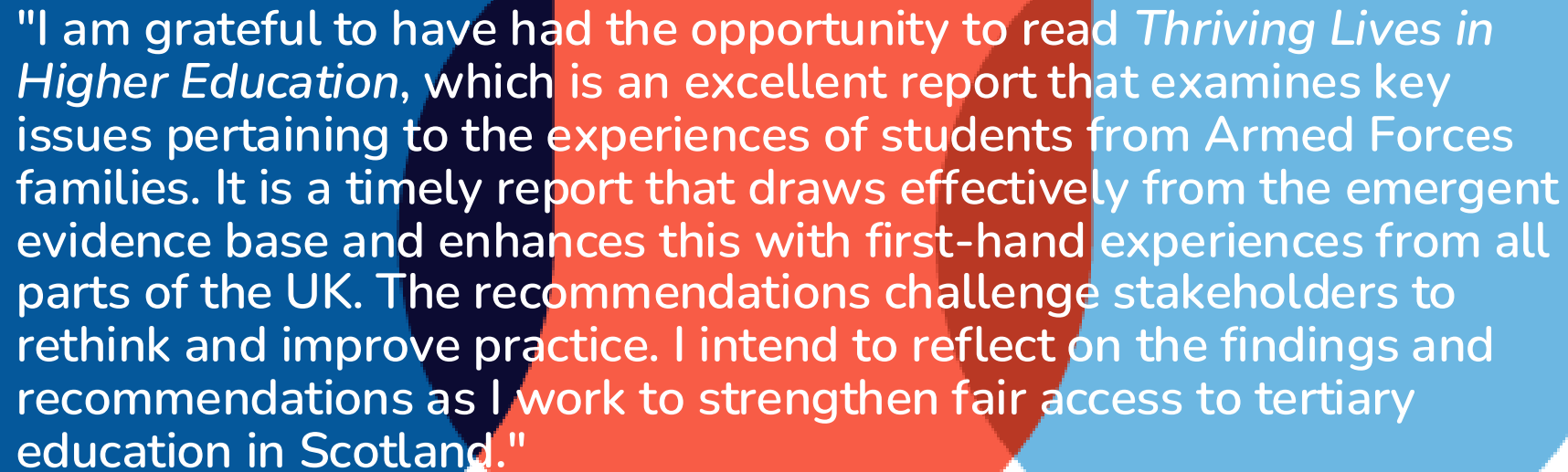
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"I am grateful to have had the opportunity to read *Thriving Lives in Higher Education*, which is an excellent report that examines key issues pertaining to the experiences of students from Armed Forces families. It is a timely report that draws effectively from the emergent evidence base and enhances this with first-hand experiences from all parts of the UK. The recommendations challenge stakeholders to rethink and improve practice. I intend to reflect on the findings and recommendations as I work to strengthen fair access to tertiary education in Scotland."

**Professor John McKendrick, Commissioner for Fair Access (Scotland)**

## PANEL DISCUSSION

**Chair:** Dr Liam Satchell

University of Winchester, Higher Education Advisory Group Chair

- Sarah Harder-Collins, University of Winchester
- Rachael Edgar, Higher Education Access Tracker (HEAT)
- Ellie Rowley, Universities and Colleges Admissions Service (UCAS)
- Dr Angus (Gus) Ryrie, Liverpool John Moores University
- Jessica Smith, Swansea University & Centre for Military Gambling Research



## COMFORT BREAK



THRIVING LIVES IN HIGHER EDUCATION

ADVANCING POLICY AND PRACTICE FOR UNIVERSITY STUDENTS FROM ARMED  
FORCES FAMILIES



# INTRODUCTION TO THE THRIVING LIVES TOOLKIT FOR UNIVERSITIES

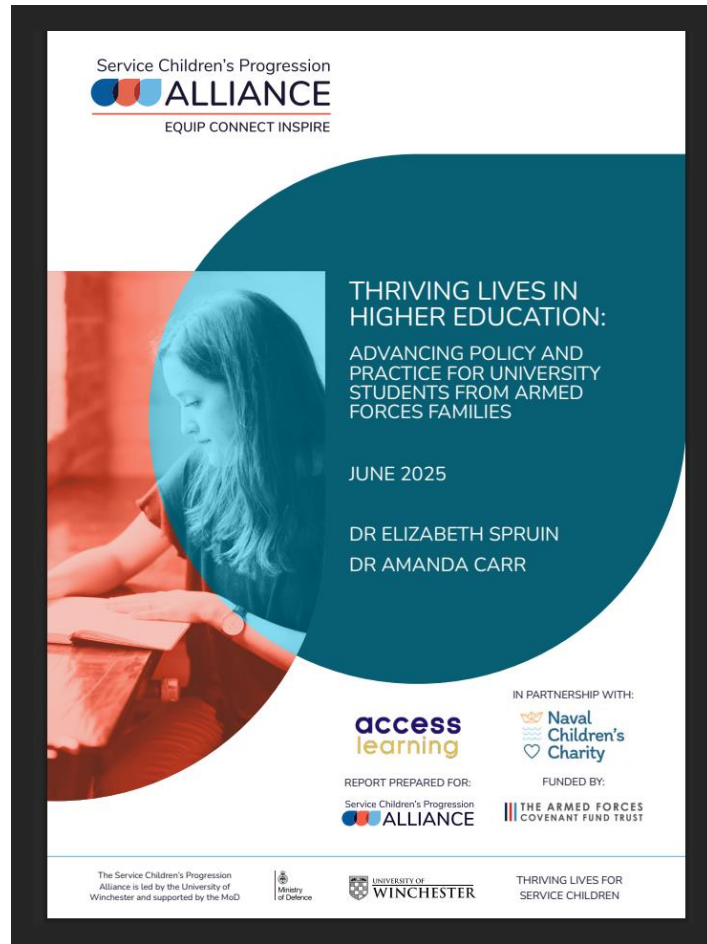
Dr Liam Satchell

[liam.satchell@winchester.ac.uk](mailto:liam.satchell@winchester.ac.uk)

Chair of the HE Toolkit working group



# RESEARCH... INTO PRACTICE



## SCIP ALLIANCE TOOLKIT SUITE



Early years



Schools



Further education



Higher education

# SCIP ALLIANCE TOOLKIT SUITE

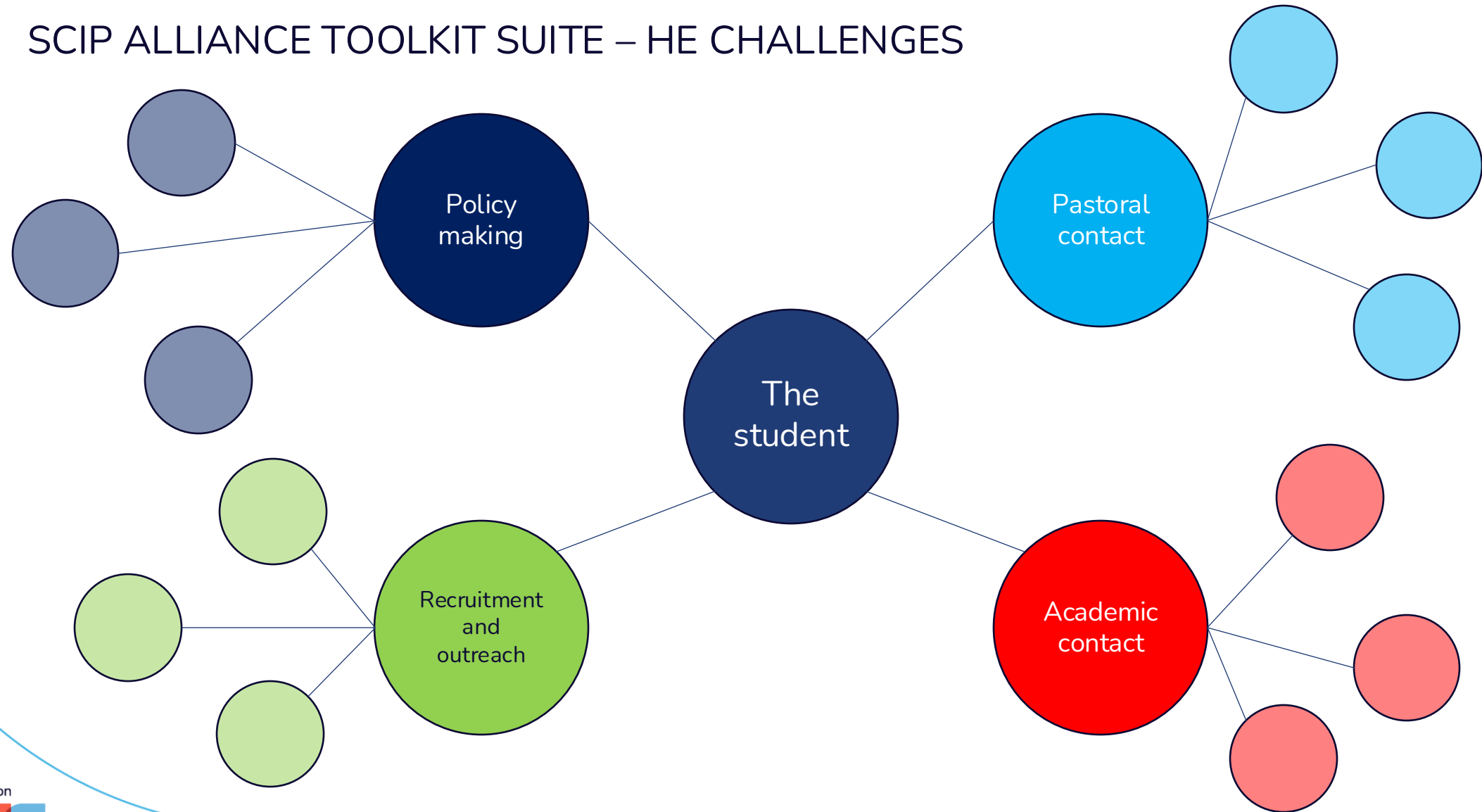


Principle	Evidence Suggests	What Might This Look Like	Emerging, Developing and Embedding Practice
<b>Adopting a University-Wide Approach</b>	A university-wide approach is essential to embedding support for students from Armed Forces families. Many institutions do not systematically identify or track these students, limiting their ability to tailor interventions. Strong leadership and policy integration ensure sustainable improvements.	<ul style="list-style-type: none"> <li>Leadership commitment to including students from Armed Forces families in widening participation policies and strategy.</li> <li>Clear mechanisms for tracking and monitoring their progress through student records systems.</li> <li>Contextual admissions policies that account for the background and circumstances of these students.</li> <li>Bespoke Armed Forces Covenant pledges addressing the needs of students from Armed Forces families.</li> </ul>	<p><b>Emerging:</b> Universities will be in the early stages of reflecting on activities and may be implementing actions to enact this principle, but to a small extent, with limited institutional strategies or policies.</p> <p><b>Developing:</b> Universities will have some recognition of students from Armed Forces families in policies and processes but may not yet have fully embedded these into strategic planning or student tracking. Some data may be collected at enrolment, but it is not consistently used to shape interventions or targeted support.</p> <p><b>Embedding:</b> Universities will have a well-established and strategic approach, ensuring students from Armed Forces families are identified and integrated into university-wide policies. Policies and initiatives will be proactively monitored and refined based on student engagement and outcomes.</p>

Reflect <i>Reflect with stakeholders on these key questions</i>	Evidence <i>Identify current practice that demonstrates where you are</i>	Self-Assessment <i>Assess your current practice</i>			Action <i>Identify next steps to improve your university-wide approach</i>
		Emerging	Developing	Embedding	
1.1 - To what extent does your institution currently identify and track students from Armed Forces families?					



## SCIP ALLIANCE TOOLKIT SUITE – HE CHALLENGES



# SCIP ALLIANCE TOOLKIT SUITE – HE SOLUTIONS

## Activity – How do we turn knowledge into action?

In front of you is a draft of the HE toolkit.

It has 4 principles and 17 facets.  
Read through the research-informed facets.

Help us identify who and what we need to work with to drive this change?

Principle	Evidence Suggests	What Might This Look Like
<b>Adopting a University-Wide Approach</b>	A university-wide approach is essential to successfully support students from Armed Forces families. Many universities do not systematically identify or track these students, leaving them at risk of being overlooked. Strong leadership and early engagement are essential for successful implementation.	<ul style="list-style-type: none"> <li>Leadership commitment to including students from Armed Forces families in ongoing participation policies and strategy.</li> <li>Clear mechanisms for tracking and monitoring their progress through student support systems.</li> <li>Consistent admissions policies that account for the background and circumstances of these students.</li> <li>Regular Armed Forces Liaison Officer roles addressing the needs of students from Armed Forces families.</li> </ul>
<b>1. Adapt a culture change across the university</b>	Universities need to develop a culture of listening and responding to the needs of students from Armed Forces families. This involves a range of stakeholders, including staff, students, and the wider community. A culture change is essential for successful implementation.	<ul style="list-style-type: none"> <li>Dedicated peer networks or student societies.</li> <li>Armed Forces Liaison Officer roles to support students with a focus on safety and wellbeing.</li> <li>Targeted initiatives to provide specific and relevant information.</li> <li>Personnel training to ensure staff are equipped to support students from Armed Forces families.</li> </ul>
<b>2. Foster a sense of belonging</b>	Students from Armed Forces families often feel isolated and lack a sense of belonging. This can be exacerbated by a lack of support and resources. Fostering a sense of belonging is essential for successful implementation.	<ul style="list-style-type: none"> <li>Developing informal networks or guidance that support the experience of these students.</li> <li>Ensuring student support teams and academic staff have ways to access key knowledge.</li> <li>Having awareness among staff through internal communications.</li> <li>A designated staff member within the university to take a personal and supportive role.</li> </ul>
<b>3. Increase staff awareness</b>	Staff from Armed Forces families often feel isolated and lack a sense of belonging. This can be exacerbated by a lack of support and resources. Increasing staff awareness is essential for successful implementation.	<ul style="list-style-type: none"> <li>Developing informal networks or guidance that support the experience of these students.</li> <li>Ensuring student support teams and academic staff have ways to access key knowledge.</li> <li>Having awareness among staff through internal communications.</li> <li>A designated staff member within the university to take a personal and supportive role.</li> </ul>
<b>4. Enhance student success</b>	Students from Armed Forces families often feel isolated and lack a sense of belonging. This can be exacerbated by a lack of support and resources. Enhancing student success is essential for successful implementation.	<ul style="list-style-type: none"> <li>Developing informal networks or guidance that support the experience of these students.</li> <li>Ensuring student support teams and academic staff have ways to access key knowledge.</li> <li>Having awareness among staff through internal communications.</li> <li>A designated staff member within the university to take a personal and supportive role.</li> </ul>

Who knows about this in your organisation?	What barriers are there to collating this knowledge?	Any other comments

# INTRODUCTION TO THE THRIVING LIVES TOOLKIT FOR UNIVERSITIES

Dr Liam Satchell

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Chair of the HE Toolkit working group





## LUNCH & NETWORKING



THRIVING LIVES IN HIGHER EDUCATION

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